



## **STOP SALE AND DELIVERY – SAFETY RECALL**

Date: April 4, 2018

Subject: Stop Sale and Delivery for Upcoming Safety Recall

Affected Models: **See Attached VIN List**

**To: Isuzu Dealer Principal, Sales Manager and Service Manager**

Effective immediately, stop the delivery of the above vehicles in your inventory. Isuzu is in the process of taking steps to address a safety-related defect in these vehicles. **Federal law prohibits the sale and delivery to customers of any vehicle containing a safety defect. You must not deliver any covered vehicles to customers until after the vehicle has been remedied.**

### **WHAT IS THE CONDITION?**

The affected vehicles were equipped with a new brake switch and nylon retainer. In production, the brake switch retainer tabs may not have been fully secured into the steel brake pedal assembly bracket. An unsecured tab could allow the switch and retainer to detach from the bracket. If the switch and retainer become detached, the brake lights will illuminate whether or not the brake pedal is depressed, the shift interlock will not operate and the accelerator pedal input will be disabled, causing the vehicle to lose power and increasing the risk of a crash.

### **WHAT WE WILL DO**

In the near future, Isuzu will (1) send you replacement retainer clips and (2) release a campaign bulletin with more information and claim submission details.

### **WHAT YOU SHOULD DO**

For affected vehicles in dealer inventory, open a repair order referencing this Stop Sale and perform the following inspection to determine whether the retainer clip is or is not properly seated and whether it needs to be replaced. If the clip requires replacing, hold the vehicle until the replacement part is received and can be installed.

### **INSPECTION**

1. Push the brake switch towards the passenger side and then towards the driver side. If the nylon retainer lifts up on either side try to re-seat it. To re-seat the retainer, remove the brake switch, and then apply downward force to the retainer by hand. An audible click may be heard.
2. Reinstall and adjust the brake switch as per the appropriate Service Manual. Repeat the previous step. This time in addition to pushing, also pull up on the switch. If the retainer lifts up again or the brake switch and retainer come out altogether, the retainer must be replaced.
  - a. If the retaining clip is successfully re-seated, the vehicle has been corrected and may be released for sale. Apply a campaign label indicating the recall inspection and re-seating were completed (referencing labor code V1801) and submit a campaign claim in accordance with the campaign bulletin to be released in the near future.
  - b. If the retainer clip cannot be properly re-seated, it must be replaced. In that case, you must hold the vehicle until you (a) receive a replacement retainer clip and (b) repair the vehicle in accordance with the campaign bulletin to be released in the near future.

We regret any inconvenience which this action may cause you.

Sincerely,

Isuzu Commercial Truck of America, Inc.

**Isuzu Commercial Truck of America, Inc.**  
**Customer Relations Department**  
1400 S. Douglass Road, Suite 100, Anaheim, CA 92806 \*1-866-441-9638

DOC ID: SS\_V1801\_20180404